# A Structured Feedback Form to Improve Interactivity in Lectures

Alissa Hemke, MD, Division of Child and Adolescent Psychiatry Thomas Soeprono, MD, Department of Psychiatry Douglas Russell, MD, Division of Child and Adolescent Psychiatry





## **Topic- Structured Feedback Form**

- Highly structured feedback form
- Introductory presentations
  - <u>https://www.youtube.com/watch?v=LLEWf8DYJG0</u>
- Interactivity, adult learning theory
- Improve teaching effectiveness -> learning





#### Context

- Small groups
- Guest lecturers
- Minimal training in educational techniques





## **Scholarly Basis**

• Impetus: Residents' concerns about lectures

- Intervention informed by:
  - Published literature
  - 'Master Educator' course
  - Center for Teaching and Learning





## **Results- Initial Feedback Form**

- Learning objectives Identifies no more than 3 clear learning objectives/take home points:
- 2 Relevancy Information is tailored to your needs:
- Checks understanding and invites questions- Gives you chances to "feed back" or practice what you've learned, and elicits your perspective:
- Variation Breaks up lecture with "soft breaks" (stories, videos, demonstrations, activities):
- Multisensory learning Uses few words/lots of pictures on slides, engages other senses, uses humor/emotion/novelty:





## **Results- Initial Feedback Form**

• Rating scale:

Significant changes needed
Some changes needed
Minor changes needed
No changes needed

- Additional questions
  - Comments for each of 5 domains
  - Strengths (things not to change, or that you want more of):
  - What was the most important thing you learned?
  - How will this impact your practice?
  - Addresses issues of diversity, inclusion and equity:
  - Overall lecture rating:





#### **Results-Feedback on the Feedback Form**

- Shorten
- Not helpful to see 'no change needed/no comments'
- Change organization
- Incorporate anti-bias language and methods





#### **Results-Feedback on the Feedback Form**

- Focus on process, not just content
  - More interactive, engaging
- Specific, actionable feedback





#### **Results- Proposed Revised Feedback Form**

• Statement about bias



#### **Results- Proposed Revised Feedback Form**

- Thinking both about content (what was taught) and process (how it was taught):
- Check top 3 areas for improvement:
  - Inclusion of appropriate learning objectives, which are repeatedly referenced in the didactic
  - Overly broad scope of information
  - Overly narrow scope of information (important information was missing)
  - Organization of the material
  - Relevancy of information
  - Checking understanding and inviting learners' questions or perspectives
  - Variation- breaking up lecture with soft breaks (stories, videos, demonstrations, activities)
  - Diversity- relevant issues of diversity were not adequately addressed
  - Multisensory learning- using few words on slides/lots of pictures; engaging other senses; using humor/emotion/novelty
  - Misplaced timing of the lecture/repetitive content considering the broader didactic curriculum
- Comments- provide at least one specific suggestion for addressing the areas of improvement noted above:





### **Results- Proposed Revised Feedback Form**

- Check 1-3 top strengths:
  - Inclusion of appropriate learning objectives, which are repeatedly referenced in the didactic
  - Appropriate scope of information
  - Organization of the material
  - Relevancy of information
  - Checking understanding and inviting learners' questions or perspectives
  - Variation- breaking up lecture with soft breaks (stories, videos, demonstrations, activities)
  - Multisensory learning- using few words on slides/lots of pictures; engaging other senses; using humor/emotion/novelty
  - Diversity- relevant issues of diversity were well-addressed
- Comments on strengths:
- Most important thing you learned? Or how will this change your practice?:







- Medical education settings; other learning environments
- Structured feedback form can improve educational process
- Questions: alideus@uw.edu



